

As Amiral Palace Hotel, we welcome our guests with Turkish hospitality, with a 'guest' mentality rather than a 'customer' mentality.

We take care of all your problems during your holidays.

The most important way to make a difference is to provide high quality services to our guests and to ensure high guest satisfaction.

We are aware that customer satisfaction is key to success.

Our guests' requests are important for us to provide a quality service.

In cases where we receive complaints from guests, we examine them objectively, carefully and with a focus on solutions.

we act.

By offering special theme nights to our guests, we introduce our own culture and maximize their satisfaction.

We try to keep it at the level.

Our hotel respects the intellectual property rights of its local people. Authentic traditional and contemporary local culture evaluates the elements in our kitchen, design and decoration.

As Amiral Palace Hotel, we work with many communication channels to protect and promote our cultural heritage.

Access to information about the settlements, historical beauties, crafts and archaeological remains located near us

We contribute to the global recognition and development of the region.

To our guests at Admiral Palace Hotel;

* Taking any material from touristic and historical places and taking it out of the area is against the Republic of Türkiye.

He should not take any historical objects from historical places, even as souvenirs, as it is against the laws,

* Garbage should not be thrown in historical places;

* Fires should not be lit in historical places;

* Any historical object/structure should not be climbed or destroyed;

* Historical objects/structures should not be touched;

* Not to paint, write or scribble on any historical object or structure.

necessary;

* Walking around in narrow and crowded places with large bags or backpacks can cause an object to fall or

We inform you that it may cause scratches or damage to the mural.

* We inform our guests about transportation and entrances to touristic places.

* Our hotel does not buy or sell historical and archaeological artifacts, does not mediate their trade or exhibit them.

Our hotel prioritizes the promotion and consumption of local products. In all its gastronomy activities,

It puts forward innovative and creative practices to ensure sustainability.