

## VULNERABLE GROUPS PROTECTION POLICY

Instruction No.: POL.25

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Amiral Palace Hotel is committed to protecting vulnerable groups. This policy applies to the hotel's vulnerable groups. It explains the hotel's commitment to protecting these groups and that the hotel does not discriminate against these groups, It indicates the obligation to treat them with respect and provide them with a safe environment.

Vulnerable groups, including the elderly, children, people with disabilities, women, ethnic minorities and other groups are people who are more vulnerable to discrimination and violence. Amiral Palace Hotel is one of these groups.

will fulfil its commitment to the protection of:

#### The following methods will be applied to protect vulnerable groups:

- \* It will ensure the rights and security of vulnerable groups.
- \* It will prevent discrimination and violence against vulnerable groups.
- \* Provide support and assistance to vulnerable groups.

#### The aim is to achieve the following goals for the protection of vulnerable groups:

- \* Improving the quality of life of vulnerable groups
- \* Increasing the social and economic participation of vulnerable groups
- \* Ensuring the protection of vulnerable groups from violence and discrimination

### The following principles will be adhered to for the protection of vulnerable groups:

- \* Justice
- \* Equality \*

Human rights

### The following action plan will be implemented to protect vulnerable groups:

- \* It will take the necessary measures to protect the rights and security of vulnerable groups.
- \* Will work to prevent discrimination and violence against vulnerable groups.
- \* Provide support and assistance to vulnerable groups.



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#### The following assessments will be made to protect vulnerable groups:

- \* Continuously implementing methods to protect the rights and security of vulnerable groups will improve.
- \* Continuously working to prevent discrimination and violence against vulnerable groups will improve.
- \* It will continuously improve its work to support and assist vulnerable groups.

Committed to implementing this policy for the protection of vulnerable groups and works to protect their rights and safety.

#### It undertakes to not employ child labour and undertakes to:

\* Will not employ or employ any child under the age of 18. \* Verify that all employees are of legal working age. \* Believes that child labor is illegal and harmful. \* If child labor is detected, necessary legal action will be taken. \* Training and other activities to raise awareness about child labor

will organize.

It undertakes not to employ child labor and will work to fulfill these commitments.

Abuse is when a person exploits another person for their own gain. Harassment is when aperson exploits another person aggressive or malicious behavior towards.

Abuse and harassment can be physical, emotional, sexual, or financial. Physical abuse is when one person abuses another. means hitting, pushing, kicking, or otherwise physically harming a person. Emotional abuse is when one person humiliates, threatens, controls, or intimidates another person Sexual abuse means that one person forces another person to have sexual intercourse. Financial Abuse is when one person withholds money from another person, withholds money from them, or controls them with money. means.



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Abuse and harassment can affect people of all ages, genders, and social statuses.

Abuse can cause serious physical and emotional wounds. People who are abused or harassed may experience depression,

They may experience problems such as anxiety, post-traumatic stress disorder, substance abuse and suicide.

Abuse and harassment is a crime. People who are subjected to abuse and harassment should contact the police, prosecutor's office or a they can apply to the aid organization.

#### **Hotel Harassment Complaint Mechanism**

Committed to protecting all employees from harassment. Harassment is any act that degrades the dignity of any employee.

or any behavior that harms them. This includes physical, verbal, emotional, or sexual abuse.

may contain.

Provides a complaint mechanism that handles complaints about harassment confidentially and respectfully. The complainant,

The complainant may submit a complaint to the hotel's Human Resources department or any manager.

can be done verbally or in writing.

The hotel will immediately evaluate the complaint and take the necessary action. The complaint should be in accordance with the hotel's code of ethics and The complaint will be handled in accordance with its policies. The complaint will be evaluated fairly and objectively.

The hotel will treat complaints of harassment as confidential. The identity of the complainant must not be disclosed to anyone outside the hotel. will not be disclosed to any person.

The hotel takes a number of measures to prevent complaints about harassment. These measures include the hotel's code of ethics and publishing policies, providing training to employees about sexual harassment, and providing harassment to employees includes providing a means for reporting.

The hotel is committed to protecting all employees from harassment. Complaints about harassment are handled confidentially and respectfully.

The hotel provides a complaint mechanism to deal with harassment complaints. The hotel has implemented a number of measures to prevent complaints about harassment. takes.



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To prevent harassment of local people, the following work is carried out:

\* Hotel employees should receive training on harassment and abuse. \* Conducting activities to raise awareness about harassment and abuse within the hotel. \* Establishing complaint mechanisms regarding harassment and abuse within the hotel \* Investigating harassment and abuse cases quickly and effectively \* Supporting victims in cases of harassment and abuse

With these efforts, the hotel aims to prevent harassment of local people and to create a safe environment within the hotel. aims to create.